



## Cronan &amp; Associates: Manufacturer Contact Information

**2/90 Sign Systems**[www.290signs.com](http://www.290signs.com)**800.777.4310**Customer Service and Orders:

Marcy Hall  
[marcyhall@290signs.com](mailto:marcyhall@290signs.com)  
 800.777.4310 X3320

Literature:[marketing@290signs.com](mailto:marketing@290signs.com)Warranty:

Original 290 Sales Order # and/or Dealer PO#  
 Photos / Description of Warranty Issue

## Customer Service Manager:

Lydia Underwood  
[lydiaunderwood@290signs.com](mailto:lydiaunderwood@290signs.com)  
 800.777.4310

**AIS**Customer Service(All Cronan & Associates Accounts):

Monique Dansby  
[mdansby@ais-inc.com](mailto:mdansby@ais-inc.com)  
 ext. 118

Inside Sales Team

[insidesales@ais-inc.com](mailto:insidesales@ais-inc.com)  
 (assistance with bids, presentations, training,  
 go to for anything)

Spiffs:

Enter in spiff center on dealernet

[www.ais-inc.com](http://www.ais-inc.com)Specification/Products:

Design Team  
[design@ais-inc.com](mailto:design@ais-inc.com)

Warranty:

Monique Dansby  
 Verify AIS Sales order #,  
 Dealer PO, and send photos/description of warranty issue

Field Tech Support:

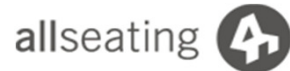
Skip Steen  
[ssteen@ais-inc.com](mailto:ssteen@ais-inc.com)

**800.434.7400**Literature:<https://repnet.ais-inc.com/Catalog/>Orders:

order through Dealernet  
[orderentry@ais-inc.com](mailto:orderentry@ais-inc.com)  
 send PO and xml export from CAP Worksheet sp.4

Specials:

Dan Bubluski  
[dbubluski@ais-inc.com](mailto:dbubluski@ais-inc.com)

GSA/Contracts:Helen Woods- [hwoods@ais-inc.com](mailto:hwoods@ais-inc.com)**800.563.3502****Allseating**[www.allseating.com](http://www.allseating.com)Customer Service:

Priya Dhawan  
[priya@allseating.com](mailto:priya@allseating.com)

Dedicated Sales Support Specialist:

Lisa Booth  
[lisa.booth@allseating.com](mailto:lisa.booth@allseating.com)

Specials:

Chris Suppa  
[Chris.suppa@allseating.com](mailto:Chris.suppa@allseating.com)  
 Submit at SPR via Specall

Specification/Pricing:

Specall tool online  
 Pricelist online  
 20-20

Warranty:

Justin or Daniel  
[warranty@allseating.com](mailto:warranty@allseating.com)

Photos and Ack#

GSA Director

Robert Ramirez  
 619-895-5185  
[robert.ramirez@allseating.com](mailto:robert.ramirez@allseating.com)

Literature:

[literature@allseating.com](mailto:literature@allseating.com)  
 Resources tab/literature request online

Orders:

[orders@allseating.com](mailto:orders@allseating.com)  
 f: 800.272.9911

Showroom discount:

Project Samples discounted 50/50

Spiffs:

[spiff@allseating.com](mailto:spiff@allseating.com)  
 spiff form online  
 contact: Aman Virk [amandeep.virk@allseating.com](mailto:amandeep.virk@allseating.com)



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**Benchmark Design Group**

[www.benchmarkdesigngroup.com](http://www.benchmarkdesigngroup.com)

904.246.5060

Customer Service/Samples:

Danielle Defeo  
[ddefeo@benchmarkdesigngroup.com](mailto:ddefeo@benchmarkdesigngroup.com)  
904-246-5060

COM Address:

Benchmark Design Group  
456 Osceola Ave.  
Jacksonville, FL 32250

Custom Pricing

Paul Haser  
[phaser@benchmarkdesigngroup.com](mailto:phaser@benchmarkdesigngroup.com)  
570.595.2700

Orders:

Fax: 904-246-9008

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**Bold Furniture**

[www.boldfurniture.com](http://www.boldfurniture.com)

888.687.6400



Customer Service:

Jasmine Ruiz  
[jruiz@theboldcompanies.com](mailto:jruiz@theboldcompanies.com)  
231.773.8026 x 231

Estimating

Austin Robertson  
[arobertson@boldfurniture.com](mailto:arobertson@boldfurniture.com)  
1.888.687.6400 ext. 214

Order Entry:

[orderentry@boldfurniture.com](mailto:orderentry@boldfurniture.com)

Quoting:

[boldquotes@boldfurniture.com](mailto:boldquotes@boldfurniture.com)



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**Chief Manufacturing**

[www.chiefmfg.com](http://www.chiefmfg.com)

952.277.4044

Customer Service/Demos:

Les Olson/Teresa Strong/Brittney Garwood  
[chief@chiefmfg.com](mailto:chief@chiefmfg.com)

800-582-6480 Option 1, then 3

**Chat under Support on the website**

Literature:

Jessi Klein ([jessi.klein@milestone.com](mailto:jessi.klein@milestone.com))  
[chiefmfg.com/requestliterature](http://chiefmfg.com/requestliterature)  
952.225.6981

Tools / Bid Quote Request

Orders:

fax: 877-894-6918  
[workstationorders@chiefmfg.com](mailto:workstationorders@chiefmfg.com)

Spiffs:

10% of net  
see spiff form  
[salesops@milestone.com](mailto:salesops@milestone.com)

Warranty:

Les Olson  
[les.olson@milestone.com](mailto:les.olson@milestone.com)  
952.225.6825  
Teresa Strong  
[Teresa.strong@milestone.com](mailto:Teresa.strong@milestone.com)  
Brittney Garwood  
[Brittney.garwood@milestone.com](mailto:Brittney.garwood@milestone.com)



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**ECA**

[www.electri-cable.com](http://www.electri-cable.com)

800.521.3175

Customer Service:

Sara Walsh  
[swalsh@electri-cable.com](mailto:swalsh@electri-cable.com)  
203-924-6617

Literature/Large Quotes/Samples

Nikki Rizzitelli  
[nikkir@electri-cable.com](mailto:nikkir@electri-cable.com)  
P. 1.800.521.3175 x133

Sales:

Dustin Ruth  
[druth@electri-cable.com](mailto:druth@electri-cable.com)  
P. 1.800.521.3175



**Great Openings**

[www.greatopenings.com](http://www.greatopenings.com)

888.712.8582

Customer Service:  
888.712.8582  
Katie Isley [kisley@greatopenings.com](mailto:kisley@greatopenings.com)  
Megan Peplinski [megan@greatopenings.com](mailto:megan@greatopenings.com)

PO's:  
[goorders@greatopenings.com](mailto:goorders@greatopenings.com)

Warranty:  
Contact Customer Service

Spiffs:  
Claim/register online

Literature: [www.goliterature.com](http://www.goliterature.com)

Specials/Estimating:  
Toni Martinez  
[tmartinez@greatopenings.com](mailto:tmartinez@greatopenings.com)  
ext. 0170  
Kristen Jorissen  
[kjorissen@greatopenings.com](mailto:kjorissen@greatopenings.com)  
231-845-3114

GSA Customer Service:  
Deb Plowe  
[deb@greatopenings.com](mailto:deb@greatopenings.com)

GSA Order entry:  
Deb Plowe  
[deb@greatopenings.com](mailto:deb@greatopenings.com)



**Indiana Furniture**

[www.indianafurniture.com](http://www.indianafurniture.com)

800.422.5727

Customer Service:  
Texas: Jill Persohn  
[jill.persohn@indianafurniture.com](mailto:jill.persohn@indianafurniture.com)

812.482.5727 ext. 136  
fax: 812.482.9035

Oklahoma: Christine Brinkman  
[Christine.Brinkman@indianafurniture.com](mailto:Christine.Brinkman@indianafurniture.com)  
812.482.5727

Quoting  
[quotes@indianafurniture.com](mailto:quotes@indianafurniture.com)

Customs:  
[customproduct@indianafurniture.com](mailto:customproduct@indianafurniture.com)

Contracts:  
Angie Kleiser ext. 143  
[angie.kleiser@indianafurniture.com](mailto:angie.kleiser@indianafurniture.com)

Drawing Desk  
[drawings@indianafurniture.com](mailto:drawings@indianafurniture.com)



**La-Z-Boy Contract Furniture/Knu Healthcare**

[www.lzbcontract.com](http://www.lzbcontract.com)

812-367-2068



Customer Service:  
Hannah Fuller  
812-367-0136  
[hfuller@getknu.com](mailto:hfuller@getknu.com)

Spiffs/New Dealer/Project Accom:  
Brooke Gibson  
812-367-0190  
[bgibson@getknu.com](mailto:bgibson@getknu.com)

GSA Customer Service:  
Brooke Gibson  
812-367-0190  
[bgibson@getknu.com](mailto:bgibson@getknu.com)

COM Form/Sample (SHIP FIRST FOR APPROVAL):

Knu LLC DBA LZB Contract Furniture  
Attn: COM/COL department  
PO Box 9  
One Best Drive  
Ferdinand, IN 47532

COM Fabric Ship to:  
Knu LLC DBA LZB Contract Furniture  
Attn: COM/COL department  
1300 North Broad St.  
Leland, MS 38756

Literature:  
Contact your local Cronan Representative

Warranty:  
Leah Helming  
[helming@getknu.com](mailto:helming@getknu.com)  
Must submit:  
RGA (Returned Goods Authorization Form)  
Freight Pre-Paid  
Copy of the original invoice with  
date and time of original purchase

Orders:  
812-367-2493  
[customerservice@getknu.com](mailto:customerservice@getknu.com)



**Luxo**

[www.luxous.com](http://www.luxous.com)

1-800-222-5896 Option #2

Customer Service:  
Virginie Ducasse  
914.345.0067 ext. 235  
[virginie.ducasse@luxous.com](mailto:virginie.ducasse@luxous.com)  
[office@luxous.com](mailto:office@luxous.com) or 914-345-0067, option #2

National Sales Manager  
Doug Benway  
w: 914-345-0067 X207 c: 707-239-9408  
[Doug.Benway@Luxous.com](mailto:Doug.Benway@Luxous.com)

Accounting/Dealer Set-up:  
Steven Pomoryn  
1-914-345-0067 ext 215  
[Steven.Pomoryn@luxous.com](mailto:Steven.Pomoryn@luxous.com)

Orders: [orders@luxous.com](mailto:orders@luxous.com)



**Palmer Hamilton**

[www.palmerhamilton.com](http://www.palmerhamilton.com)

**K-12**

Leads & E-Marketing Coordinator:  
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262-723-8200 x219

Scott Berg  
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Customer Service:  
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Warranty:  
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262-723-8200 x228

Higher Education  
Teri Wilson-Ruggles  
[TRuggles@palmerhamilton.com](mailto:TRuggles@palmerhamilton.com)  
(920) 906-4983

Contracts: TIPS/TAPS, NJPA, TX BuyBoard, Regional ESC  
Nancy Foster  
262-723-8200 x225

Literature:  
Caitlin Graver [cgraver@palmerhamilton.com](mailto:cgraver@palmerhamilton.com)

[NFoster@palmerhamilton.com](mailto:N Foster@palmerhamilton.com)

**SIS**



Customer Service/Sales Support  
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603-505-4255

VP of Sales  
Scott McPartlin  
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312-560-4408

Director of Sales  
Scott "Augie" Augustine  
[Saugustine@sisergo.com](mailto:Saugustine@sisergo.com)  
603-577-0503

**Stance Healthcare**

[www.stancehealthcare.com](http://www.stancehealthcare.com)

**877-395-2623**

Customer Service:  
Clint Roberts  
[clint@stancehealthcare.com](mailto:clint@stancehealthcare.com)  
Tracey Heimpel  
[tracey.h@stancehealthcare.com](mailto:tracey.h@stancehealthcare.com)  
877-395-6270

Orders/Warranty:  
Clint Roberts  
[clint@stancehealthcare.com](mailto:clint@stancehealthcare.com)  
Tracey Heimpel  
[tracey.h@stancehealthcare.com](mailto:tracey.h@stancehealthcare.com)  
877-395-6270

Literature:  
Online Request form

Spiffs:



**Speech Privacy**

<http://getsoundmasking.com/>

Regional Sales Manager



National Sales Director  
210-383-1899  
[DebraW@GetSoundMasking.com](mailto:DebraW@GetSoundMasking.com)

VP of Sales  
Jimmy Etling  
610-597-1223  
[JimmyE@GetSoundMasking.com](mailto:JimmyE@GetSoundMasking.com)

Erika Mumm  
407-421-6960  
[erikaM@getsoundmasking.com](mailto:erikaM@getsoundmasking.com)

(Soft dB)

**Sparkeology**

[www.sparkeology.com](http://www.sparkeology.com)

**877.318.7661**



Customer Service Lead:  
Jamie Stuurma  
[jamie@sparkeology.com](mailto:jamie@sparkeology.com)  
(231)740-0649

Customer Service:  
Rita Hansen  
[Rita@sparkeology.com](mailto:Rita@sparkeology.com)  
231.845.3158



**Surfaceworks**

[www.surfaceworks.us](http://www.surfaceworks.us)

**414.570.2677**

Customer Service:  
Sandi Martin  
[sandra.martin@surfaceworks.us](mailto:sandra.martin@surfaceworks.us)  
414.856.0589

Orders:  
email to Sandi  
[sandra.martin@surfaceworks.us](mailto:sandra.martin@surfaceworks.us)

Warranty:  
[sandra.martin@surfaceworks.us](mailto:sandra.martin@surfaceworks.us)  
414.856.0589

Photos and description with PO

Specials/Estimating/Spiffs/Literature/Samples  
Sandi Martin  
[sandra.martin@surfaceworks.us](mailto:sandra.martin@surfaceworks.us)

Government/Contracts:  
Kelly Ciezki  
[kelly.ciezki@surfaceworks.us](mailto:kelly.ciezki@surfaceworks.us)



**Workstuff**  
Customer Service/warranty/literature:  
Angie Gort  
[a.gort@altus-inc.com](mailto:a.gort@altus-inc.com)

[www.workstuff.biz](http://www.workstuff.biz)

888-537-1311



LA/MS/AR

**IOA**  
Customer Service/Warranty/Literature  
Kelly Knight  
[logistics@ioa-hcf.com](mailto:logistics@ioa-hcf.com)  
336-475-7106

[www.ioa-hcf.com](http://www.ioa-hcf.com)

336-475-7106

Orders  
email Amanda Gordon  
[amanda@ioa-hcf.com](mailto:amanda@ioa-hcf.com)



**Neutral Posture**  
Customer Service  
Brock Neville  
[BNeville@neutralposture.com](mailto:BNeville@neutralposture.com)  
800-446-3746 ext. 140

[www.neutralposture.com](http://www.neutralposture.com)

800-446-3746

Order Entry  
[orderentry@neutralposture.com](mailto:orderentry@neutralposture.com)

Spiffs  
[spif@neutralposture.com](mailto:spif@neutralposture.com)

Warranty  
Susan Nasiri  
[SNasiri@neutralposture.com](mailto:SNasiri@neutralposture.com)  
979-778-0502 ext. 118

[GSA: Paula Overall Poverall@neutralposture.com](mailto:GSA:Paula.Overall_Poverall@neutralposture.com)