



Cronan & Associates: Manufacturer Contact Information - All



2/90 Sign Systems

www.290signs.com

800.777.4310

Customer Service and Orders:
Valerie Dye
valeriedye@290signs.com
616.656.4309
x3323

Literature:
marketing@290signs.com

Warranty:
Original 290 Sales Order # and/or Dealer PO#
Photos / Description of Warranty Issue

Customer Service Manager:
Lydia Underwood
lydiaunderwood@290signs.com

Southeast Regional Sales Manager
David Pearce
850-324-3815
davidpearce@290signs.com

Contracts: Premier,
Showroom Sample Discount: 75% off List



AIS

www.ais-inc.com

800.434.7400

Customer Service(All Cronan & Associates Accounts):
Lauren Lepore
LLepore@ais-inc.com
800-434-7400 ext. 118

Inside Sales Team
insidesales@ais-inc.com
(assistance with bids, presentations, training,
go to for anything)

Specification/Products:
Design Team
design@ais-inc.com

Warranty:
Lauren Lepore

Verify AIS Sales order #,
Dealer PO, and send photos/description of warranty issue

Literature:
<https://repnet.ais-inc.com/Catalog/>

Orders:
eorder through Dealernet
orderentry@ais-inc.com
send PO and xml export from CAP Worksheet sp.4

Spiffs:
Enter in spiff center on Dealernet

Field Tech Support:
Skip Steen
ssteen@ais-inc.com

Specials:
Nate Follett
nfollett@ais-inc.com

GSA/Contracts:
Helen Woods - hwoods@ais-inc.com



Allseating

www.allseating.com

800.563.3502

Customer Service Manager:
Priya Dhawan
priya@allseating.com

Dedicated Sales Support Specialist:
Darren Enta
darren.enta@allseating.com
905.502.7200, ext. 111

Specification/Pricing:
Specall tool online
Pricelist online
20-20

Warranty:
Justin or Daniel
warranty@allseating.com
Photos and Ack#

Literature:
literature@allseating.com
Resources tab/literature request online

Orders:
orders@allseating.com
f: 800.272.9911

Showroom discount:
Project Samples discounted 50/50

Specials:
Submit through MyAllseating Portal

Senior Director of Government Sales
Peter Dallessandro

Spiffs:

571-926-1526
peter.dallessandro@allseating.com

spiff@allseating.com
spiff form online

Benchmark Contract Furniture

www.benchmarkcontractfurniture.com



Customer Service/Samples:
Stephanie Rorie
srorie@benchmarkcontractfurniture.com
904.246.5060

COM Address:
Benchmark Design Group
456 Oscela Ave.
Jacksonville, FL 32250

VP Sales Contract/Hospitality Division
None at this time

Orders:
Fax: 904.246.9008

Literature:
Jamie Vancamp
jvancamp@benchmarkcontractfurniture.com

Bold Furniture

www.boldfurniture.com

888.687.6400



Customer Service/Acct. rep:
Jordan Fitzgerald
jfitzgerald@boldfurniture.com
231.773.8026

Product Manager:
Jordan Fitzgerald
jfitzgerald@boldfurniture.com
231.773.8026

Quoting:
boldquotes@boldfurniture.com

Order Entry:
orderentry@boldfurniture.com

Chief Manufacturing

www.milestone.com

952.277.4044



All requests should be directed to Stephen Frazee or Michael Heinrich
Stephen.frazee@legrand.com / 817.701.5254
[Micheal Heinrich@legrand.com](mailto:Micheal.Heinrich@legrand.com) / 314.922.3600

800.582.6480 Option 1, then 3
Chat under Support on the website

Literature:
Order through Robert or Steve or through the website.
www.milestone.com

Orders:
fax: 877.894.6918
workstationorders@chiefmfg.com

Spiffs:
10% of net
see spiff form
workstationorders@chiefmfg.com

National Sales Manager (covering S. TX, LA, MS)
Stephen Frazee
stephen.frazee@legrand.com
817.701.5254

Regional Sales Manager (covering N. TX, OK, AR)
Michael Heinrich
michael.heinrich@legrand.com
314.922.3600

ECA

www.electri-cable.com

800.521.3175



Customer Service/Samples:
Sara Walsh
swalsh@electri-cable.com
203.924.6617

Literature:
Jessica Bretherton
jbretherton@electri-cable.com
203.924.6617

National Sales Manager
Dustin Ruth
druth@electri-cable.com
P. 1.800.521.3175

Regional Manager
Phil Harris
260.226.0745
pharris@dekk.com

CORONA GROUP

www.coronagroupinc.com

205.941.1942



Customer Service:
Alicia Burrow
alicia.burrow@coronagroup.com
205.941.1942

Design:
Cheryl Harrison
cheryl.harrison@coronagroup.com
205.941.1942

President:
Sam Corona
sam.corona@coronagroup.com
205.941.1942

Great Openings

www.greatopenings.com

888.712.8582

Customer Service:
888.712.8582

PO's:
goorders@greatopenings.com

Warranty:
Contact Customer Service

Heidi Gutierrez
heidi@greatopenings.com

Specials/Estimating:
Toni Martinez
tmartinez@greatopenings.com
ext. 0170

GSA Customer Service:
Ryan McAuliffe
mcauliffe@greatopenings.com

Spiffs:
Claim/register online

GSA Order entry:
Ryan McAuliffe
mcauliffe@greatopenings.com

Literature: www.goliterature.com

La-Z-Boy Contract Furniture/Knu Healthcare

www.lzbcontract.com

812.367.2068

Customer Service/New Dealer:
Hannah Fuller
812.367.0136
hfuller@getknu.com

COM Form/Sample (SHIP FIRST FOR APPROVAL):
Knu LLC DBA LZB Contract Furniture
Attn: Hannah Fuller / hfuller@getknu.com
824 West 23RD Street / PO Box 9
One Best Drive
Ferdinand, IN 47532

Warranty:
Hannah Fuller
hfuller@getknu.com
Must submit:
RGA (Returned Goods Authorization Form)
Freight Pre-Paid
Copy of the original invoice with
date and time of original purchase

Assistant Sales Manager
Justin Wendholt
812-367-3029
jwendholt@getknu.com

COM Fabric Ship to:
Knu LLC DBA LZB Contract Furniture
Attn: COM/COL department
1300 North Broad St.
Leland, MS 38756

Orders:
812.367.2493
customerservice@getknu.com

Spiffs/New Dealer/GSA Customer Service:
Misty Bowman
812.367.0120
mbowman@getknu.com

Literature:
Contact your local Cronan Representative

Project Accomadations:
Justin.Wendholt@getknu.com



Luxo

www.luxous.com

1.800.222.5896 Option #2

Customer Service:
Virginie Ducasse
914.345.0067 ext. 235
virginie.ducasse@luxous.com
office@luxous.com or [914.345.0067_option #2](mailto:914.345.0067_option#2)

National Sales Manager
Doug Benway
w: 914.345.0067 X207 c: 707.239.9408
Doug.Benway@Luxous.com

Accounting/Dealer Set-up:
Kathy Jordan
847-639-6412 x102
kathy.jordan@glamox.com

Orders: orders@luxous.com

Palmer Hamilton
Leads & E-Marketing Coordinator:
Carol Scharfenorth

www.palmerhamilton.com

262.723.8200

Orders:

Regional Sales Manager (K-12 and Higher Ed):



cscharfenorth@palmerhamilton.com
 262.723.8200 x 294
Customer Service:
 Manager: Michele Stamper x211
mstamper@palmerhamilton.com
 Lead: Aimee Duchemin 800-788-1028 x207
aduchemin@palmerhamilton.com
 Kim Rausch x291 krausch@palmerhamilton.com
 Amanada Carro x 208 acarro@palmerhamilton.com

Kim Rausch
krausch@palmerhamilton.com
 262.723.8200 x291
Warranty:
 Scott Berg
sberg@palmerhamilton.com
 262.723.8200 x228

Gordon Nail
gnail@palmerhamilton.com
 478-494-2214
 Contracts: TIPS/TAPS, Sourcewell , TX BuyBoard, Regional ESC
 Nancy Foster
 262.723.8200 x225
NFoster@palmerhamilton.com

Quotes/Order Status/Customer Service Issues
phsw@palmerhamilton.com

Literature:
krausch@palmerhamilton.com



Stewart Brown
stewart.brown@nookpod.com
 630-215-8581



Stance Healthcare
Customer Service:
 Clint Roberts
clint@stancehealthcare.com
 Tracey Heimpel
tracey.h@stancehealthcare.com
 877.395.6270

www.stancehealthcare.com
Orders/Warranty:
 Clint Roberts
clint@stancehealthcare.com
 Tracey Heimpel
tracey.h@stancehealthcare.com
 877.395.6270

877.395.2623
National Sales Director:
 Craig Gustafson
craig.g@stancehealthcare.com
Literature:
 Online Request form



Sparkeology
Sales Manager:
 Jamie Stuurma
jamie@sparkeology.com
 231.740.0649

www.sparkeology.com
Customer Service:
 Rita Hansen
Rita@sparkeology.com
 231.845.3158

877.318.7661



Surfaceworks
Customer Service:
 Sandi Martin
sandra.martin@surfaceworks.us
 414.856.0589
Specials/Estimating:
 Dan Bitney
Dan.Bitney@surfaceworks.us

www.surfaceworks.us
Orders:
 email to Sandi
sandra.martin@surfaceworks.us
Government/Contracts:
 Kelly Ciezki
kelly.ciezki@surfaceworks.us

414.570.2677
Warranty:
sandra.martin@surfaceworks.us
 414.856.0589
 Photos and description with PO



IOA
Customer Service/Warranty/Literature
 Kelly Knight

www.ioa-hcf.com
Orders
 Amanda Gordon

336.475.7106

LA/AR

kelly@ioa-hcf.com

336.475.7106

amanda@ioa-hcf.com

KONCEPT

Sales:

Doug Benway x119
doug.benway@koncept.com

Marketing:

Benadette Medina x117
bernadette.medina@koncept.com

General Inquiries:

Gerardo Tovar x120
gerardo.tovar@koncept.com

323-261-8999

Support: support@koncept.com
Purchase Orders: po@koncept.com

GMI
companies.

Marketing:

Ashley Blevins
ashley.blevins@gmicompanies.com
800-543-0550 x1059

FRÖVI

Customer Experience Manager:

Sandra Castle
833-873-4336 x351
sandra.castle@frovidesign.com
